



Warranty and Service



www.centerpivotchina.com 

Warranty and Service

1 Guarantee of pivot/lateral move

- 1 year concerning electric equipment
- 10 years/10 000h working hours for gearboxes and gear motors whichever expires earlier.
- 20 years concerning the galvanized equipment against corrosion
- 3 years for tires and rims.

2. We guarantee our equipment and its service ability against all materials or construction defects.

3. This guarantee does not apply to spares or repairs which may be the result of normal wear, deterioration or accidents resulting from negligence, lack of supervision or maintenance and miss-use of the equipment's.

4. In all cases, this guarantee is specifically limit to replacement of the parts recognized as defective by our technical services and absolutely excluding all other damages for any other reason and all other reimbursement.

5. In case of emergency repairs the parts recognized as defective will be ordered to our spare parts department. It will be sent in express subject to availability and invoice to the dealer.

- a) Then within a month, a guarantee claim should be sent to after sales department that will consider the necessity to return or not the defective part for assessments.
- b) If the said parts are cumbersome (pipes for example), it must be kept during 6 months. During this period, our technical department will decide an

assessment on the spot or return to the factory at the Manufacturer's expense.

c) In the same time and after guarantee acceptance, an order free of charge will be registered for the replacement of the parts recognized as defective or the refund will be credited on the dealer accounts.

6. Guarantee is given to spare parts replaced for a period of 3 months after delivery date.

This Warranty does not apply to the following conditions and circumstances:

(a) to conditions directly resulting from negligence or improper handling by shipper, purchaser, or installer;

(b) to conditions resulting from improper installation or operation;

(c) to conditions resulting from failure to provide, or neglect in providing, reasonable and necessary maintenance to an installed system;

(d) to conditions resulting from accidents or faults in installation or repair, or from making any alteration;

(e) to conditions resulting from misuse, neglect, accident, casualty, or acts of God;

(f) to conditions resulting from malicious mischief, vandalism, riots, wars, or acts of terrorism; or

(g) to conditions not involving defects in material or workmanship.

Rainfine assumes no responsibility for installation, for proper location of the Irrigation System in the field or for the design, construction or suitability of the water conveyance system to the irrigators or Irrigation System.

The liability of Rainfine under this limited warranty, or otherwise, shall not in any case exceed the cost of repair or replacement of the component subject to this warranty. Rainfine is not liable for any claim of any damages to any party after the above stated period. Rainfine is not liable for any claim for travel expenses incurred in or labor used in repairing or replacing defective parts. The above warranty is valid only if the Irrigation System has been installed, used and maintained in accordance with the instructions contained in the owner's manual.

